



RETURNS FORM

LIGHTS_2020

Please return this form and product(s) to:

Hope Technology, Hope Mill, Calf Hall Road, Barnoldswick, Lancashire, BB18 5PX, United Kingdom

Before you complete this form please ensure you have read and understood all the information relating to our policy on warranty and service of Hope cycle lights at www.hopetech.com/warranty-service

Any lights or batteries sent back to us without adhering to our policy will be returned or disposed of in accordance with our guidelines.

Please ensure all items being returned are as clean as possible. Dirty parts may be subject to additional charges and will delay the service process.

Do not send any battery that does not have a fuel gauge. This includes all batteries in plastic casings. These are no longer covered under our terms of warranty or service, as explained in further detail on our website. They will not be repaired and they will not be sent back to you. They will be safely disposed of by Hope Technology.

Your Details: Please use BLOCK CAPITALS.

Name:	Customer Number:
Address:	
Postcode:	
Daytime Phone Number:	Mobile Phone Number:
Email Address:	

Parts Returned: Please identify the items being returned including quantity.

Lamp Unit:	Quantity:
Battery Unit:	Quantity:
Accessories: Please tick box(s)	
Charger <input type="checkbox"/> Ext. Cable <input type="checkbox"/> Splitter Cable <input type="checkbox"/> Bar Mount <input type="checkbox"/> Helmet Mount <input type="checkbox"/> Seat Post Mount <input type="checkbox"/> Harness <input type="checkbox"/>	

Reason for Return: Please include proof of purchase for all warranty claims.

Date of purchase __ | __ | ____

Please describe the fault as accurately as possible:

FOR OFFICIAL USE ONLY:

DOC:SW.03

Parts replaced:	
Technician Name:	
Date work completed:	
Box number:	
External document number:	DOM: